



## *Internal regulations*

# *'Pirates World' Water Park*

**Last updated: 08.01.2024**

Welcome to Pirates World Water Park.

All persons or groups are required to comply with the instructions and directives of the pool staff.

These regulations will be displayed in a visible and permanent manner in the establishment.

To ensure your safety and to ensure that you have a pleasant day at our establishment, we invite you to read the following rules:

### **1. Instantaneous Maximum Attendance (IMA)**

The theoretical maximum attendance of a swimming pool, corresponding to the capacity of the swimming pool enclosure, is 3 people per 2m<sup>2</sup> of outdoor water area.

The pool areas are as follows:

- Californian Basin: basins with various shapes 1380m<sup>2</sup>
- Maelstrom reception basin: basin with various rounded shapes 110m<sup>2</sup>
- Surf pool: 90m<sup>2</sup> rectangular pool
- Indoor jacuzzi pool: 150m<sup>2</sup>
- Wave pool: rectangular pool with flared shapes 522m<sup>2</sup>
- Pirate ship paddling pool: pools with various rounded shapes 455m<sup>2</sup>

- Slow river: pool 195m long by 3m wide (+ rear boat + 2 entrances 65m<sup>2</sup>): 650m<sup>2</sup>
- Total basins: 3357m<sup>2</sup>

The IMF therefore has 5035 people.

## **2. Compliance with regulations, fraud, reimbursement**

All visitors to the park agree to these regulations when purchasing an entry ticket and/or during a stay at the Village Club les Sables d'Or\*\*\*\*, Hôtel Cap Pirate \*\*\*\*, Hôtel Pirates World\*\*\*\*\*.

Any person or group entering the water park area submits, without reservation, to these regulations as well as to their extensions or references in the form of posters or pictograms located in any part of the establishment.

The management may always, for technical reasons or for reasons of force majeure, order the temporary or permanent closure of the establishment without anyone being able to claim compensation or damages.

In the event of fraud, the park reserves the right to file a complaint against offenders and may permanently ban them from accessing the park.

## **3. Access to the water park**

Except in exceptional circumstances authorized by management, no one may have access to the pools without first paying the entry fee specified in the price list.

People who cannot swim should be careful not to go into areas where they cannot swim.

### **3.1 Access and exit control**

Pirates World Water Park reserves the right to inspect your clothing and personal belongings visually or using specific equipment at the entrance and within its grounds for security reasons. These checks may be outsourced to a security company if necessary. In the event of refusal by the visitor, the park reserves the right to deny access.

For security purposes, the Management may request the deposit of identity documents at the park reception. They will be returned at the end of the day, except in the case of deviant behavior left to the discretion of the management.

Access is prohibited to persons:

- Intoxicated or abnormally agitated
- Under the influence of psychotropic substances
- Suffering from or suspected of having contagious diseases (Circular of March 13, 1975 from the Ministry of Public Health)
- In a state of obvious uncleanliness
- To children under 6 years old not accompanied by an adult able to supervise them

### **3.2 Dress code**

Proper swimwear is required within the park at all times to access the park and surrounding area.

After entering, street clothes are prohibited... textiles are allowed if and only if they are t-shirts, polo shirts, tank tops, skirts and shorts, thin summer dresses and pareos (on the beaches) are also tolerated (exception if certain groups of visitors are escorted by members of the park in order to visit the park without swimming there).

Clothing of a religious nature is prohibited in the park. Burqas, niqabs, hijabs and chadors are prohibited in the park, as well as rabbi hats, cassocks, yoga pants, tai chi outfits, monk robes, kesa meditation robes, Catholic liturgical clothing, etc.

Swimsuits such as... tankinis and swimsuits with skirts are prohibited. Only one-piece or two-piece swimsuits are allowed. Any swimsuits that go beyond the knees and elbows are completely prohibited.

To protect your head from the sun, only caps and hats are permitted... Cotton bandanas and turbans are prohibited.

When swimming, SWIM SHORTS ARE PROHIBITED, only swimsuits (swim briefs and boxers for men) without underwear underneath. On this subject, the references of the textures below are given for information purposes only in the event of a dispute. Lycra t-shirts and aquatic anti-UV materials are authorized above the knees and up to the elbow

Non-permitted standard composition: 100% polyamide / 100% polyester POCKETS NOT ALLOWED

Composition type admise :

Approx. 90% Polyamide Approx. 10% Elastane



Street clothing, such as cotton underwear and full-body swimsuits, such as burkinis, are strictly prohibited. "Thong swimsuits" and "topless" outfits are also prohibited.

Shoes are not permitted beyond the footbaths. Water shoes are permitted throughout the park, including on the attractions.

### 3.3 Children

Children under 9 months old are not allowed to visit for the day

For safety reasons and in accordance with the recommendations of the entire pediatric profession, children under 1 year old should avoid crowded public places because their immune system does not allow them to cope with such outdoor environments.

Being a water park open during the summer season with temperatures that can be very high, access to the outside public is refused to any child under 1 year old for your safety. It is impossible to sell an entry ticket to these children.

All safety equipment for children's swimming is mandatory after the foot baths (armbands, vests or baby floats).

Armbands are mandatory for children who cannot swim easily. The lifeguard is the sole judge of this rule.

For young children we recommend the use of a diaper, only aquatic diapers are authorized.

### **3.4 Objects and lockers**

It is forbidden to bring into the park objects such as: illicit or dangerous substances, alcoholic beverages, glass bottles, dangerous objects (weapons, or objects likely to endanger the safety of visitors, etc.), objects likely to disturb the peace of visitors (megaphones, whistles, etc.), recreational objects such as drones or any other remote-controlled or radio-controlled toy.

Bulky items such as luggage and suitcases are prohibited. For residents of our partners, a luggage storage service is provided for this purpose. For visitors to the water park, we ask you to leave your luggage in your vehicles out of sight (the Management declines all responsibility in the event of theft or damage).

Strollers are permitted within the park grounds outside of the attractions.

It is forbidden to travel on roller skates, bicycles, scooters or any other means of transport, motorized or not.

Lockers are provided to store your belongings at a cost of €2 (bring two €1 coins) for the day.

### **3.5 Access for pregnant women and disabled people**

Persons with permanent or temporary disabilities and any person who may benefit from the right of priority in queues are requested to inquire about the risks, conditions, restrictions and formalities for accessing our attractions at reception, from our operators and partners.

### **3.6 Animals**

Animals are strictly prohibited within the park.

### **3.7 VIP and VIP + Access**

The VIP areas within the park are only accessible to residents of the Hôtel Cap Pirate \*\*\*\*, the Pirates World Hotel\*\*\*\*\* and residents of the Les Sables d'Or Campsite\*\*\*\* accommodated in Premium 2 bedrooms 2 bathrooms, Premium 2 bedrooms 2 bathrooms GARDEN, Premium 3 bedrooms 2 bathrooms and Premium 3 bedrooms 2 bathrooms GARDEN mobile homes.

## **4. Behaviors**

Theft, disturbances of public order, verbal and physical violence, fights, insulting remarks, fraud, swindling, drunkenness, attacks on public decency, malicious acts, failure to respect the order of passage in queues, intrusions into areas reserved for employees, failure to respect safety instructions and internal regulations, racism, etc. may lead the company to intervene and take the necessary measures, whether it be notifying the police, filing a complaint, or escorting the visitor outside the park grounds without any compensation or reimbursement.

Any lack of respect towards park and business staff, insults, physical or verbal aggression will not only result in exclusion from the park without compensation but also in a complaint being filed with the competent authorities.

It is forbidden

- to disturb other swimmers by acts or attitudes that are not in accordance with respect for others or good sporting practice
- to soil or damage the facilities by inscriptions, drawings, dirt, cuts, blows or other processes
- to engage in dangerous games or games likely to inconvenience third parties, either in the swimming pool or in the facilities
- running on beaches, throwing swimmers into the water, shouting or practicing apnea
- to dive without first ensuring that no danger can result for the people in the pool
- to dive into the shallow depth
- to use or apply any products which could contaminate the water in the pools

#### **4.1 Minors**

Minors under 13 years of age remain under the responsibility and supervision of an accompanying adult. In the event of a problem, we decline all responsibility.

If a minor commits a breach of the regulations, he, his companion and, where applicable, the entire group present with the said minor will be forced to leave the premises without financial compensation.

The Management reserves the right to prohibit access to attractions to children under 6 years old unaccompanied by an adult.

Minors aged 13 to 17 must provide a waiver from their legal guardians (parents and accompanying responsible adult) in order to access the park alone. Legal guardians must physically appear at the park reception with their children in order to sign the waiver on site.

#### **4.2 Alcohol and tobacco**

The sale of alcoholic beverages to minors is prohibited under current law. Smoking is strictly prohibited outside the designated smoking area.

#### **4.3 Theft, damage and lockers**

The management declines all responsibility for accidents caused by users, who will be fully responsible for damage caused to third parties, equipment and premises.

The management and staff cannot, under any circumstances, be held responsible for loss, theft, disappearance or damage to objects or clothing.

Any person who does not comply with these regulations or who causes damage may, in addition to compensation for the damage caused, be immediately expelled and subject to legal proceedings.

Without prejudice to any possible legal recourse, the management will decide on the follow-up to be given to any case not provided for in these regulations. Complaints or suggestions of any kind will be sent by mail to the management.

#### **4.4 Respect for places**

It is forbidden to throw anything on the ground, both within the park grounds and in the car parks. You must generally respect the cleanliness of the environment and use the bins provided for this purpose.

It is prohibited to consume drinks and food except in areas provided for this purpose.

In order to avoid any damage to the premises and to ensure your safety, we ask you to respect the decor of the premises, not to hang on the ropes, climb on the decorations, etc.

It is prohibited to soil or damage the installations by inscriptions, drawings, dirt, cuts, blows or other procedures.

#### **4.5 Attraction and safety instructions**

Management reserves the right to exclude any person who does not respect the instructions or who behaves in a dangerous manner towards themselves and others.

The signage at the entrance of each activity must be consulted. It tells you in particular the age limit for this attraction and the criteria to be respected to have access to it. Do not take unnecessary risks.

You are responsible for the consequences of improper use of the attractions made available to you. It is also forbidden to go up the slides backwards, swim in the reception pools, jump and run.

Access to the pools will not be permitted:

- to people with proven skin conditions or lesions
- to persons who do not respect the dress code expressed in section '2.2 Dress code'
- to people who did not respect the passage under the shower and in the footbath

### **5. Opening hours and closing times of the water park**

#### **5.1 Calendar**

You can find the opening times and days on the website [www.piratesworld.fr](http://www.piratesworld.fr)

#### **5.2 Closures and attractions**

The Management reserves the right to modify the opening hours of this/the activities.

In order to make your outing smoother and ensure your safety when the park closes, our attractions close 30 minutes before closing time.

In case of high attendance, the queues for attractions may be closed early.

Management reserves the right to limit or refuse access to the park if the attendance rate is too high or to evacuate the park for security reasons or in the event of "force majeure".

#### **5.3 Meteorology**

In the event of bad weather, the Management reserves the right to modify the opening hours of this park/activities without any compensation being requested by visitors.

In the event of thunder, management will temporarily close the attractions for safety reasons. This temporary closure may lead to permanent closure depending on the circumstances.

Evacuations for security reasons may be carried out without notice and will not entitle you to any financial compensation.

## **6.Catering**

### **6.1 Picnic area**

Picnicking outside the designated area is prohibited.

### **6.2 On-site catering**

The tables present at the various catering areas are reserved for people consuming the products sold by these same restaurants and snack bars.

At the O’Pirata restaurant and Lounge Bar le Poséidon, proper attire is required.

The content of the menus and the prices are freely set by the managers of the businesses in and around the water park.

## **7.Divers**

### **7.1 Groups**

Groups have access to the water park either during a specific time slot granted by management or during public opening hours. Groups must pay their entrance fee according to the normal price list or must provide proof of a special entrance fee granted by management. All groups must be accompanied by a leader who will ensure that order is maintained in the pool, under the direction of the lifeguards on duty.

Groups must use the collective changing rooms as a priority. These regulations apply to groups in their entirety.

### **7.2 Parking**

The car parks are paid and secure. For security reasons, we recommend that you lock your vehicle securely and do not leave any objects visible. Pirates World Water Park cannot be held responsible for theft and/or damage caused by third parties to your vehicle or its contents.

### **7.3 Payment methods and subscriptions**

Payments by check are not accepted by Pirates World Park. You can pay by credit card, cash, holiday vouchers (change is not given).

The subscriptions put up for sale are strictly personal. The owner must, upon any request, provide proof of his identity. Any transgression will be punished by the immediate withdrawal of the latter.

### **7.4 Help**

Emergency equipment can save a life.

Except in cases of force majeure, the use of rescue, first aid and fire equipment is reserved solely for members of the establishment's staff.

### **7.5 Video surveillance**

The site is equipped with a video protection system operated by our company. This video protection device is installed for the safety of people and property. Pirates World Park is responsible for managing the system, in accordance with the legislative and regulatory provisions in force. Articles L251-1 and following of the Internal Security Code. Information and access to images from the security manager: [responsablesecurite@piratesworld.fr](mailto:responsablesecurite@piratesworld.fr)

## 7.6 Image rights

The water park is authorized to take photos or film any person in the

Public space. Any person who objects to the reproduction of their image must inform management prior to entering the water park.

The customer expressly acknowledges that the water park cannot be held responsible for the communication by its partners or by any third party of false information which may be mentioned in the brochure or the website of the water park concerning the reception sites, and in particular the presentation photos, the qualifiers, the activities, the leisure activities, the services and the operating dates.

**Signature preceded by the words “Read and Approved”:**