



HOTEL CAP PIRATE **** & HOTEL PIRATES WORLD*****

HOUSE RULES



To ensure a pleasant stay, these house rules are posted at reception. We ask that you read and respect them. Staying at the hotel implies acceptance of these rules.

1. Admission :

1.1 Access to the Cap Pirate **** & Pirates World***** hotels:

Hotels reserve the right to refuse entry to guests whose attire is indecent and sloppy and whose behavior is contrary to good manners.

1.1.1 Access to the vehicle:

Vehicles must be parked in the designated customer parking area. Please respect the designated traffic flow within the parking area and the markings on each space. For safety reasons, the front of the vehicle must be parked facing the exit.

The speed limit for vehicles is 10km/h. Motor vehicles are prohibited from circulating between midnight and 7 a.m., outside the parking area.

1.1.2 Wearing the bracelet:

A bracelet is issued upon arrival and must be worn on the wrist within the Cap Pirate premises for the entire duration of the stay.

1.1.3 Children and minors:

Minors unaccompanied by their parents will only be admitted with written parental authorization. Children must always be under the supervision of their parents within the grounds of the Cap Pirate Hotel Residence, Pirates World, the water park, and the playgrounds.

1.1.4 Visitors:

Visitors are welcome. Management must be informed of their presence and the duration of their visit. For stays exceeding two hours, a flat fee, as listed in the posted rates, must be paid. Access to various services is subject to the chosen option and the corresponding fee paid. After their presence has been duly confirmed by management, visitors must park their vehicles in the designated outdoor parking areas. The tourist tax is €3.60 per person over 18 years of age per night at the Cap Pirate Hotel and €4.75 per person over 18 years of age per night at the Pirates World Hotel.

2. Respect for others:

2.1 Nuisances :

Noise, even during the day, is prohibited. To respect the rest and tranquility of other guests, please refrain from slamming doors or making excessive noise in common areas or suites between 10 p.m. and 7 a.m.

2.2 Animals:

Hotel Cap Pirate****: Pets are not allowed in the rooms. Their claws would damage the solid wood parquet flooring. A fixed penalty of €250 per day may be applied for violations of this rule. Hotel Pirates World*****: Dogs are allowed upon payment of the daily flat fee.

3. Respect for the environment:

The Hotel Cap Pirate **** and the Hotel Pirates World***** are committed to respecting the environment by offering their guests a recycling system. All types of waste must be deposited in the designated containers.

4. The establishments:

4.1 Degradation:

We ask that you respect the premises, including the decor of the establishment and your suite. In case of any problems, the client will be held liable. During your stay, you will be given a key card allowing you free access to your suite; in case of loss, a replacement will be charged at a rate of €15.

4.2 No smoking:

We remind you that smoking is prohibited in all public places since January 2, 2008. Smoking is strictly forbidden in guest rooms for obvious reasons of safety and comfort. Failure to comply will result in a €450 fine to cover the cost of cleaning and refreshing the room after your departure. This charge will be automatically applied to your bill.

5. Special security provisions:

All guests staying on the premises must familiarize themselves with the fire evacuation plan posted at reception, as well as the related instructions. No hazardous or flammable materials (gas, paint, aerosols, etc.) should be stored in the suite or in the gardens.

5.1 Fire:

In case of fire, please inform the hotel reception immediately. Fire extinguishers are for use only when necessary; their use for any other purpose is strictly prohibited.

5.2 Theft:

Management accepts no responsibility for theft or loss. Although general security is provided at Hotel Cap Pirate **** & Pirates World ****, guests are responsible for their own safety and must report any suspicious persons to the reception staff. Guests are advised to take all necessary precautions.

6. Sanctions for non-compliance with internal regulations

In the event of serious non-compliance with these internal regulations, in particular in the event of verbal or physical aggression towards staff or other customers, management reserves the right to proceed with immediate expulsion from the establishment, without reimbursement of sums paid.